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SECOND SEMESTER M.B.A. DEGREE EXAMINATION, JUNE 2020

(CUCSS)

M.B.A.

BUS 2C 15-MANAGEMENT INFORMATION SYSTEM

(2016 Admission onwards)

Time: Three Hours

Maximum: 36 Weightage

Part A

Answer the following question each carries 1 weightage.

- 1. What is MIS?
- 2. Explain Open and Closed System.
- 3. Define DBMS (Date base Management System).
- 4. What is WWW?
- 5. Define Prototyping.
- 6. What is Data warehouse?

 $(6 \times 1 = 6 \text{ weightage})$

Part B

Answer any four of the following question each question carries 3 weightage.

- 7. Define System. Discuss any 3 system characteristics.
- 8. Explain the different types of network.
- 9. What is the role of knowledge Management System in enterprise?
- 10. Why are internet & WI-FI Networks so difficult to secure?
- 11. Explain four major applications of ERP.
- 12. Explain B2B, B2C, and C2C E-Commerce.

 $(4 \times 3 = 12 \text{ weightage})$

Part C

Answer any three of the following question each question carries 4 weightage.

- 13. Define Data Mining. Explain various methods to collect data.
- 14. Describe the phases of system development life cycle (SDLC).

Turn over

- 15. Differentiate between strategic information and tactical information.
- 16. Discuss the impact of information technology (IT) in MIS.
- 17. Write a short note on:
 - 1) OAS.
 - 2) ESS.

 $(3 \times 4 = 12 \text{ weightage})$

Part D

Answer the following question.

18. Explain the use of information for competitive advantage.

 $(1 \times 6 = 6 \text{ weightage})$