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SECOND SEMESTER M.B.A. DEGREE (REGULAR/SUPPLEMENTARY) EXAMINATION, JULY 2022

M.B.A. (CUCSS)

BUS 2C 09—SOFT SKILL DEVELOPMENT

(2016 Scheme)

Time: One Hour and Half

Maximum: 18 Weightage

Answer all the parts.

Part A

Answer all the questions. Each question carries 1 weightage.

- 1. Define stress.
- 2. Who is a leader?
- 3. Define ethics.
- 4. State the components of attitude.
- 5. What are the different phases of Group Discussion?
- 6. What is meant by Personality Analysis?

 $(6 \times 1 = 6 \text{ weightage})$

Part B

Answer any **four** of the following. Each question carries 3 weightage.

- 7. What are the essential qualities of a successful leader?
- 8. Explain the three components of Freudian Analysis of Personality Development.
- 9. Define attitude. What are the benefits of positive attitude?
- 10. What are the emotions displayed by Body Language?
- 11. Define ethics and list the sources of ethical norms.
- 12. What is time management? Explain the general principle of time management.

 $(4 \times 3 = 12 \text{ weightage})$