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### FIRST SEMESTER M.B.A. DEGREE EXAMINATION, DECEMBER 2017

(CUCSS)

BUS 1C 02—MANAGEMENT THEORY AND BUSINESS ETHICS (2016 Admissions)

Time: Three Hours

Maximum: 36 Weightage

#### Part A

Answer all the questions.

Each question carries 1 weightage.

- 1. What is ethics committee?
- 2. Define MBO.
- 3. What do you mean by span of control?
- 4. What is democratic leadership?
- 5. How management is perceived as a system?
- 6. What do you mean by work ethos?

 $(6 \times 1 = 6 \text{ weightage})$ 

#### Part B

Answer any four questions.

Each question carries 3 weightage.

- 7. Write a note on behavioral approach to management.
- 8. Explain the process of managing the organizational change.
- 9. Write a short note on Indian heritage in production and consumption.
- 10. Describe different forms of organizational structure with suitable charts.
- 11. Explain the process of controlling in a business organization.
- 12. What are the different methods of training?

 $(4 \times 3 = 12 \text{ weightage})$ 

Turn over

#### Part C

## Answer any three questions. Each question carries 4 weightage.

- 13. Values and ethics are the key elements for the success of a business. Explain the relevance of values in management?
- 14. Will there be any resistance for an organizational change? If so, how will you manage it?
- 15. Write a note on Indian ethos and value system.
- 16. Distinguish between recruitment and selection. What are the main sources of recruitment? Explain.
- 17. Explain the financial and non-financial means of motivation provided to employees in a business organization.

 $(3 \times 4 = 12 \text{ weightage})$ 

#### Part D

# Answer the compulsory question.

It carries 6 weights.

18. Enumerate qualities of a good leader. How will you differentiate a leader from a manager?  $(1 \times 6 = 6 \text{ weightage})$